

ONLINE ACCIDENT REPAIR ESTIMATION GUIDE

Mill Lane Group now offers you the opportunity to see how little it might cost to repair your vehicle's accident damage, online! Our ATA qualified technicians can repair anything from minor scratches to major dents, and we repair and restore each vehicle as if it was our own.

Please use this guide to ensure you send us all the information we require to provide you with an estimate of costs for repairing your vehicle. If you have any questions, please call 01252 310 471.

What we need:

1. Photographs of your vehicle and its damage

We require photographs in order to assess your vehicle's condition and to understand the scope of the project. Please see the images below as examples of how to position your vehicle in the photographs.

Please take a minimum of these 6 photos:

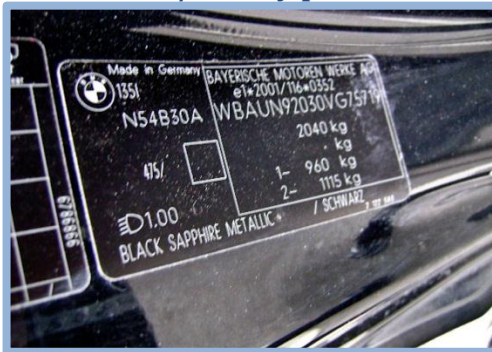
Front/left side



Back/right side



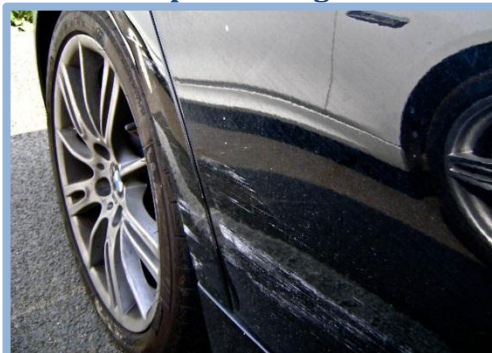
VIN/Shassy plate



Mileage



Close-up of damaged area



Close-up of damaged area



Additional photos or close-ups of the damage are helpful.

2. Attach photos to an email with the subject line: 'Online Repair Estimation – yoursurname'

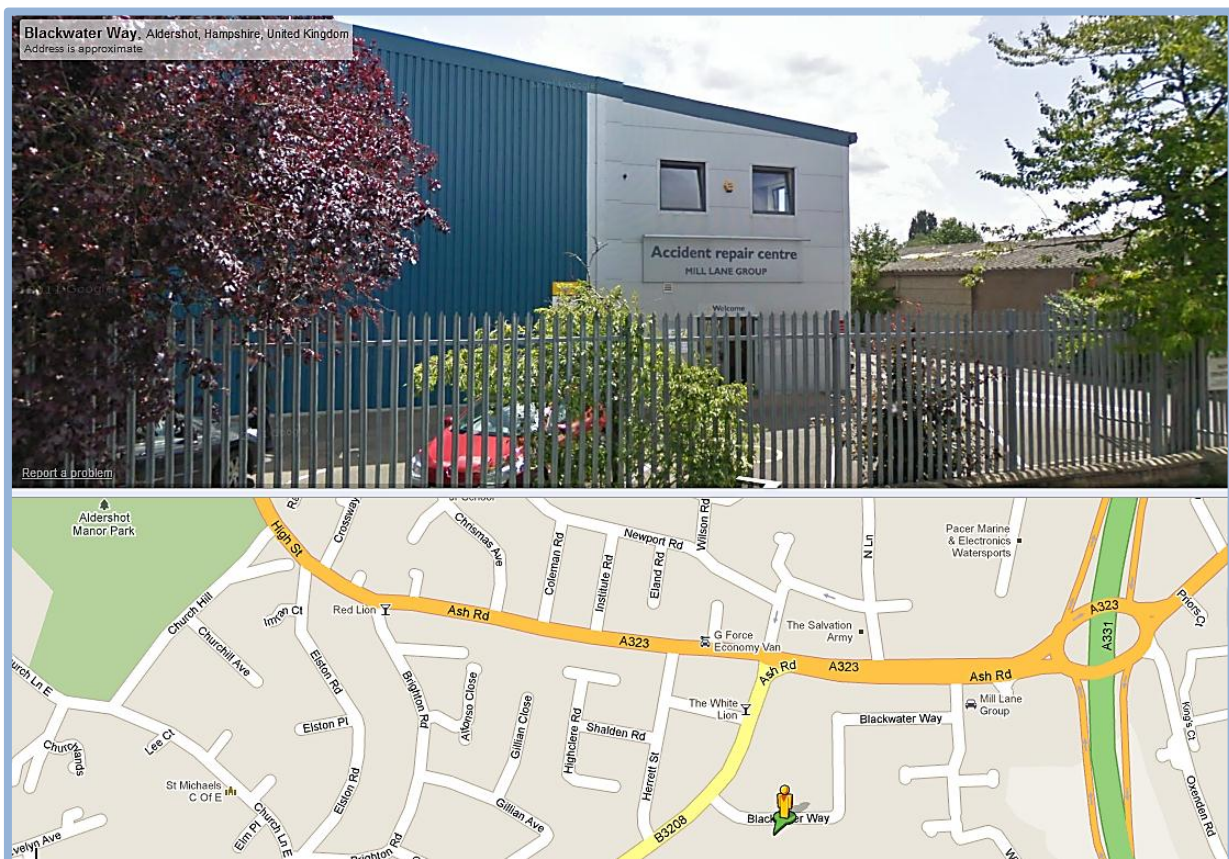
Note: some email servers have a maximum size limit for attachments; you may need to resize your photographs in order to send them all in one email.

3. Email your information to denise.arc@milllane.co.uk

Our Advanced Vehicle Damage Assessors will respond quickly to your enquiry and keep all of your information confidential, so there is no need to worry.

Your email should include:

- ✓ Your contact information:
 - First name
 - Surname
 - Phone number
 - Home address
 - Email address
 - Car insurance provider
- ✓ Photographs of your vehicle positioned as shown on page 1
- ✓ Description of what you would like repaired



We're approved by:

